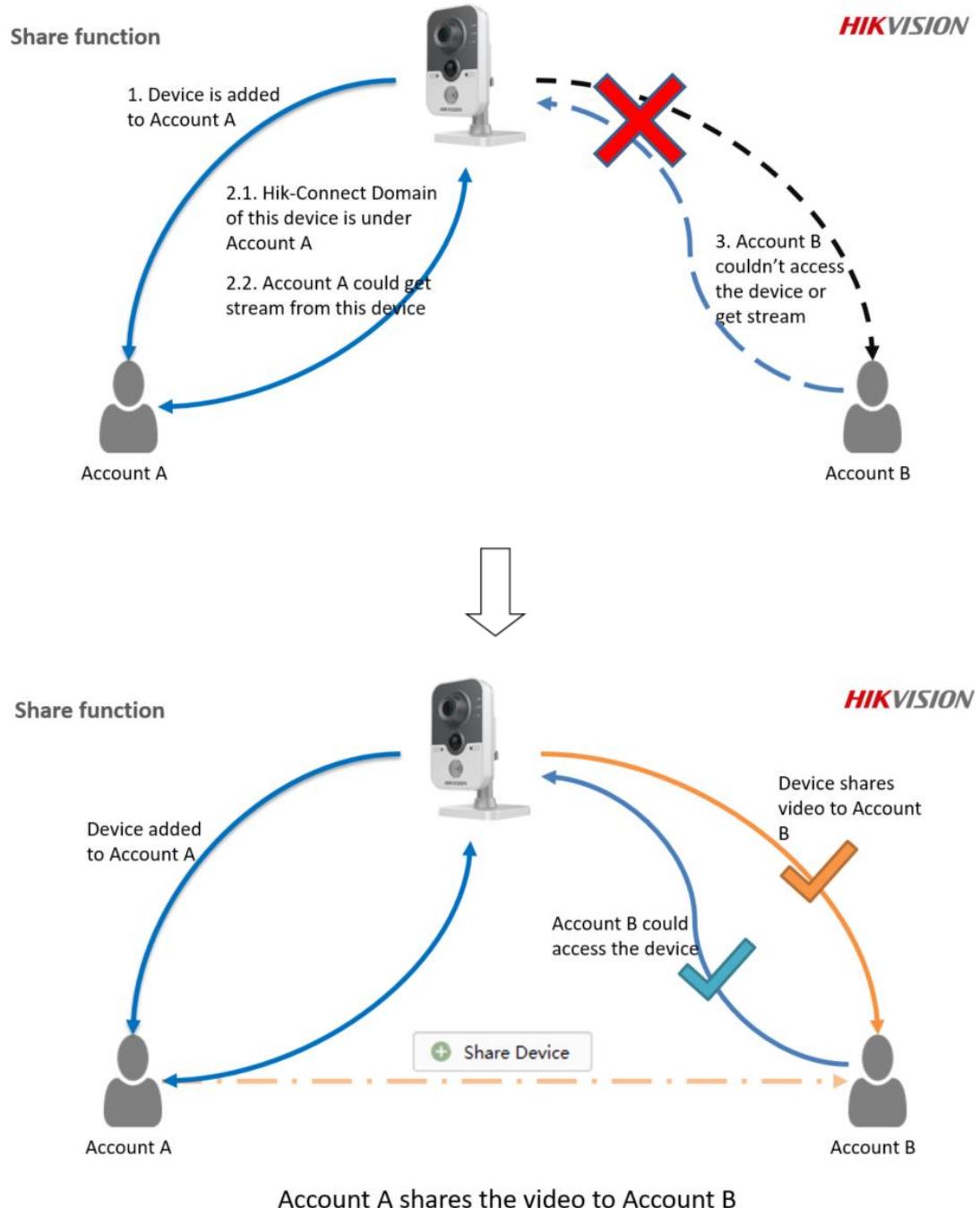


How to Use Hik-Connect Share Function

In Hik-Connect, for cloud P2P added devices, a device can only be added by one account at a time. In this case, the sharing function is launched to enable multiple accounts to be associated with the same device.



1. It is recommended that the user upgrade the device to a newer version. The very old device firmware may not support the sharing function of hik connect
2. The sharing process in the app described in this article is based on hik connect v4.4. Please ensure that the hik connect version is upgraded to v4.4

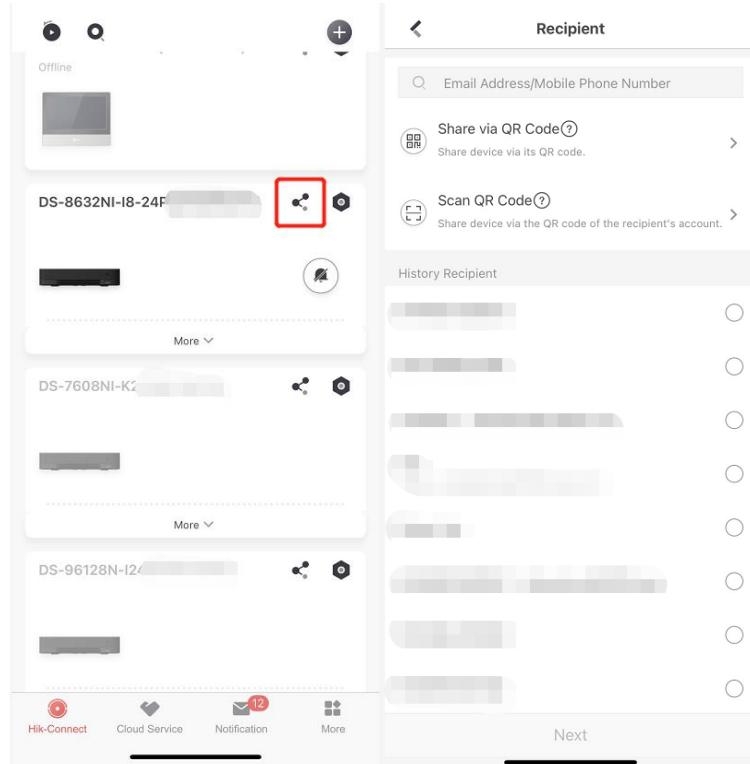
3. Only accounts in the same area can share devices with each other
4. Device sharing is based on channels. A single channel can be shared to up to 64 accounts at the same time
5. One account can receive device sharing from up to 100 accounts

Note: by default, the account currently added by the device is called the primary account, and the account shared by the receiving device is called the sub account.

一、 How to share devices

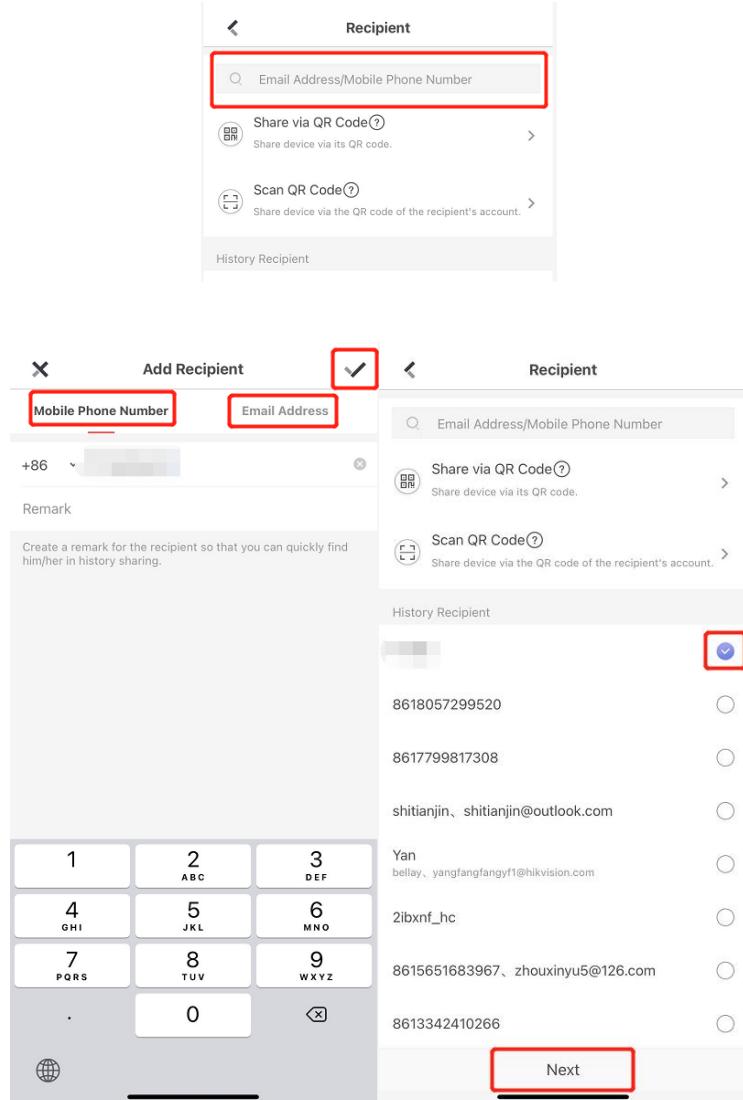
1、 via App

Click the “share” button

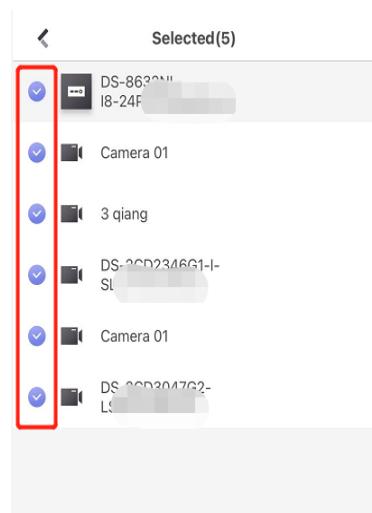


(1) By phone number or email address

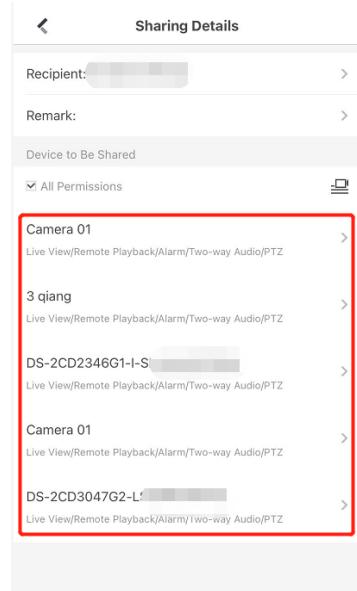
Click the text box, input the mobile phone number or email address of the sub account, and select the channel to be shared and the corresponding permissions according to the prompts to complete the sharing.



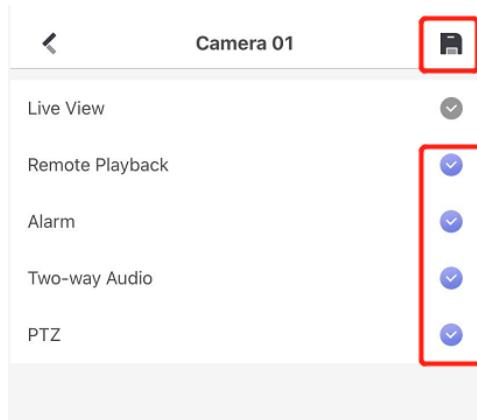
All permissions are selected by default. Users can also choose to share some channels as needed.



After that, you can select the sharing permission by clicking each channel separately.

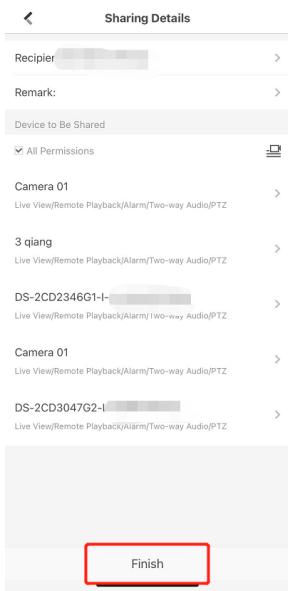


After permission selection, click save.

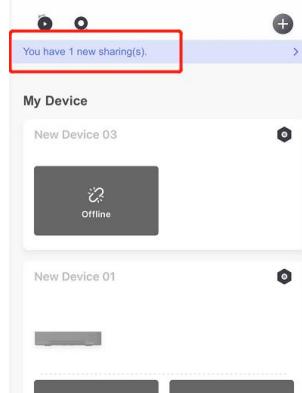


Note: for CCTV devices, preview permission is shared by default and cannot be cancelled.

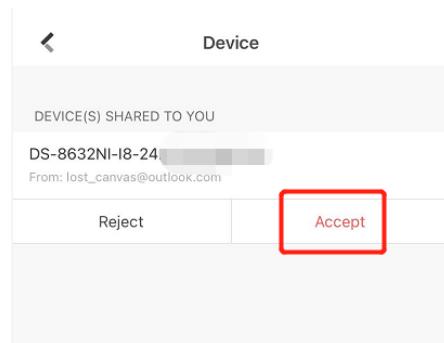
After the permission configuration is completed, return to the previous page and click Finish to complete the master account sharing operation.



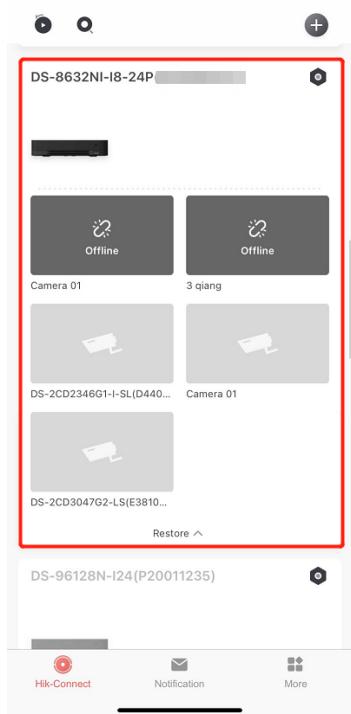
Next, log in to the sub account in hik connect. At this time, there will be a sharing reminder at the top of the device list. Click the reminder to view the device sharing to be received in the current account.



Click accept to complete the device sharing.

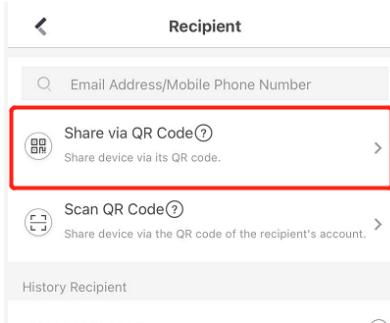


The device can be viewed in the sub account.



(2) By generating device QR code

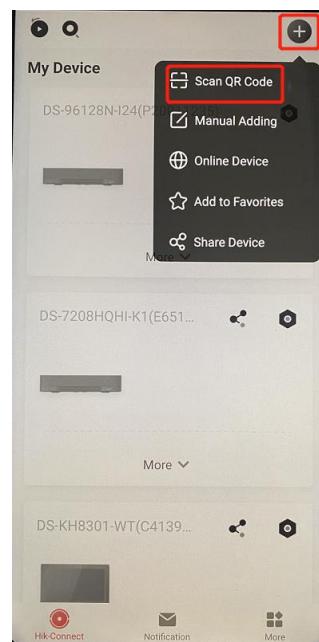
Click "share via QR code"



Jump to the following interface. Users can click the device to configure permissions (this can be ignored here, and more detailed configuration options will be provided in the later process).



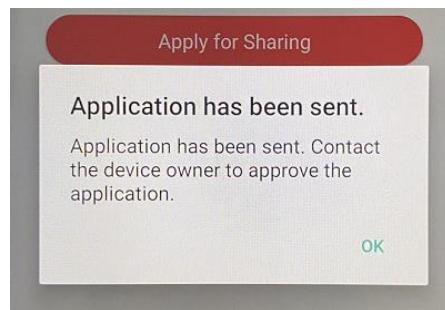
Log in the sub account with other mobile terminals and click "Scan QR code" in the device list.



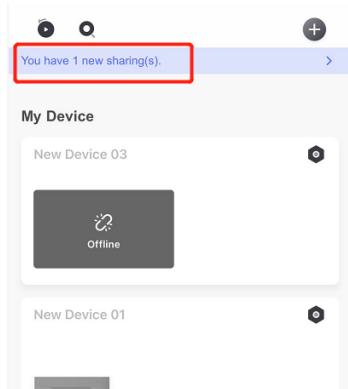
Scan the QR code generated in the master account just now, and you will jump to the following page and click apply for sharing.



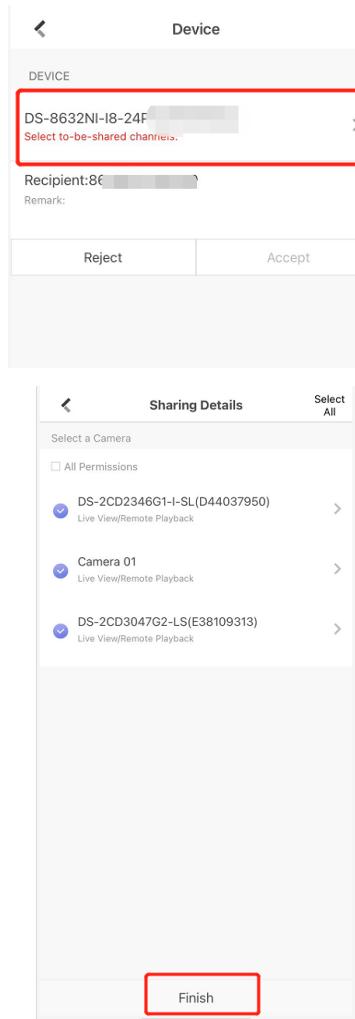
The application for sharing the device will be sent to the master account.



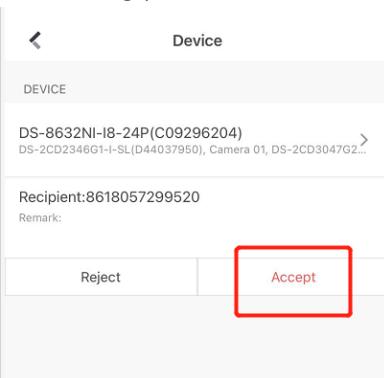
At this time, a new sharing application will be prompted on the device list page of the master account.



Enter the details page and click the device to configure detailed sharing permissions.

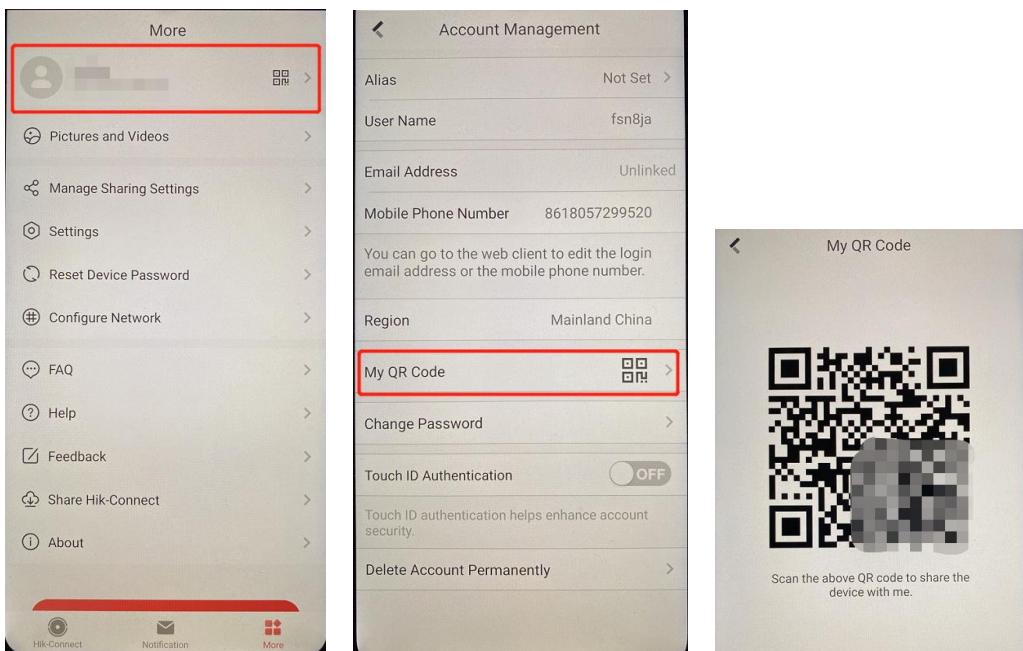


Click accept to complete the sharing process.

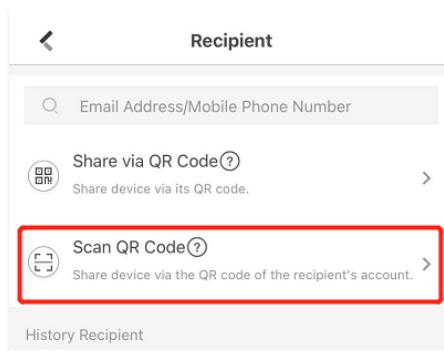


(3) By scanning the QR code of the account to be received

Log in to the sub account and obtain the QR code of the account.

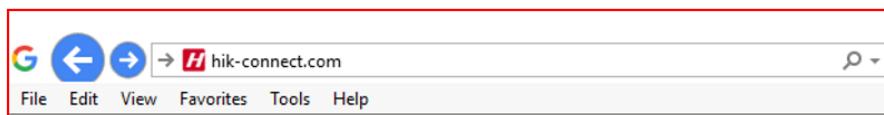


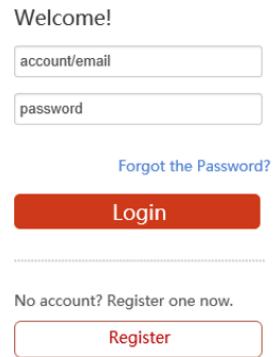
Log in to the main account, click share, select scan QR code, scan the QR code of the account to be shared, enter the same sharing process as (1), and complete the sharing as described in (1).



2、via web portal

Login the Hik-Connect web portal www.hik-connect.com



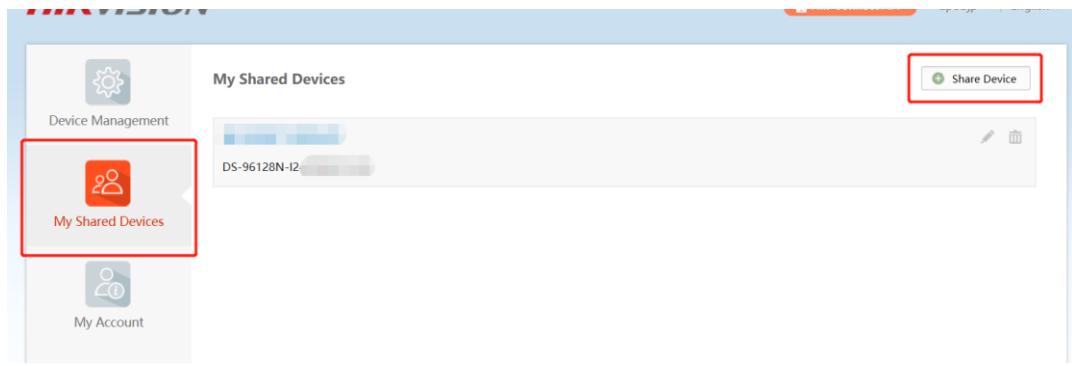


(1) Device Management

Click the share button, enter the sub account you want to share with, select the sharing channel and the corresponding function permissions, and click share to complete the sharing.

(2) My Shared Devices

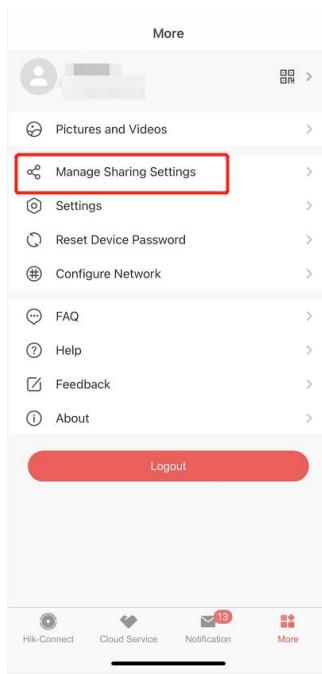
Click share to jump to the same page above for sharing.



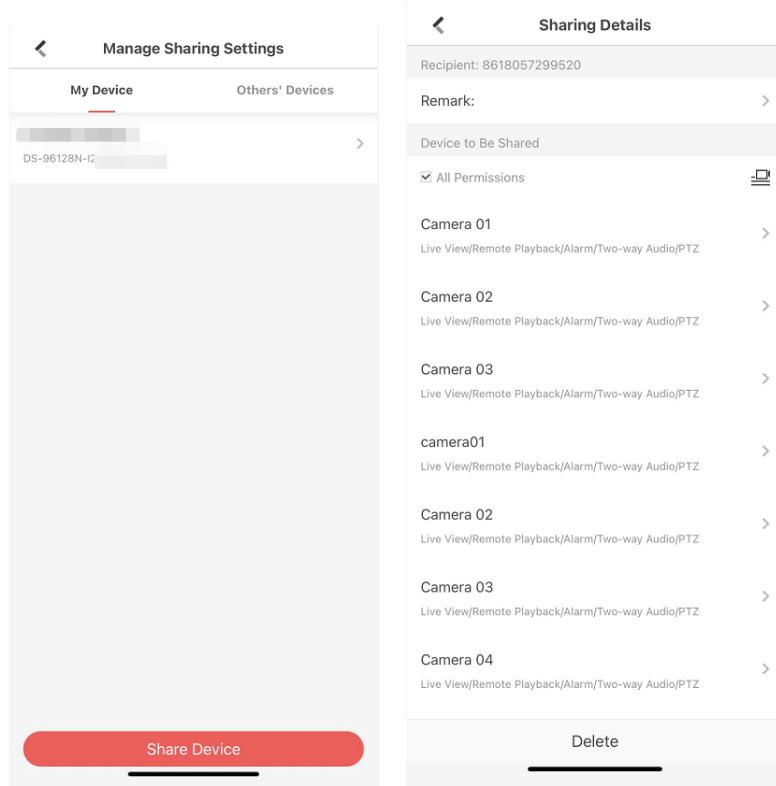
二、 How to manage the shared devices

1、 via App

Log in to the account in the Hik-Connect app and select Manage sharing devices in the "More" tab.



In "My Device", you can view the devices shared by the current account to other sub accounts. Click to view the details and modify and delete the shared device permissions.

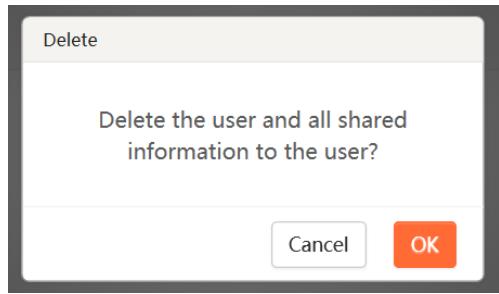


2、via web portal

The web page can view the devices shared to other sub accounts under the current account through the sharing management page.

Click to edit the permissions be shared.

Click to delete the current sharing devices, once delete, the device will disappear in the sub account.



三、 How to manage the received devices

1、 via App

On the sharing device management page, the user can view the device sharing received from other accounts. After clicking, the user can view the device sharing details, including channel, permission and sharing source. At the same time, the user can also delete the current device.

Two screenshots of a mobile application interface for managing sharing devices.
The left screenshot shows the "Manage Sharing Settings" screen. It has tabs for "My Device" and "Others' Devices". Under "Others' Devices", there is a list with one item: "DS-96128N-I24" (redacted). Below the list is a "Share Device" button.
The right screenshot shows the "Sharing Details" screen. It lists several devices:

- Camera 01: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 02: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 03: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- camera01: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 02: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 03: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 04: Live View/Remote Playback/Alarm/Two-way Audio/PTZ
- Camera 01: Live View/Remote Playback/Alarm/Two-way Audio/PTZ

At the bottom is a "Delete" button.

2、 via web portal

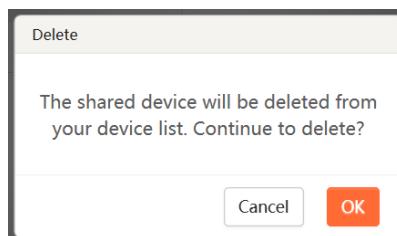
If a device sharing from another account is received under the current account, there will be an option for devices from other accounts in the web page. On this page, you can view all sharing devices received under the current account.

The screenshot shows the 'Device Management' interface. On the left, there's a sidebar with three items: 'Others' Shared Devices' (highlighted with a red box), 'My Shared Devices', and 'My Account'. The main area is titled 'Others' Shared Devices' and contains a table with one row. The table columns are 'Device Domain', 'Device Serial No.', 'IP/Port No.', 'Status', and 'Device Operation'. The data in the table is: Device Domain P20011235, Device Serial No. P20011235, IP/Port No. 183.159.243.198/80, Status Offline, and Device Operation with edit, delete, and details icons.

Click to edit the device name.



Click to delete the devices received from others.



Click to check the details of the current shared devices.

The screenshot shows the 'Sharing Details' page for a device. At the top, it says 'Others' Shared Devices > Sharing Details'. Below that is a table with a single row for 'Device'. The device listed is 'DS-96128N-I24'. Underneath the device name, there are four sections, each labeled with a camera model and several control links: 'Camera 01' (Live View, Playback, Two-way Audio, PTZ, Alarm), 'Camera 02' (Live View, Playback, Two-way Audio, PTZ, Alarm), 'camera01' (Live View, Playback, Two-way Audio, PTZ, Alarm), and 'Camera 03' (Live View, Playback, Two-way Audio, PTZ, Alarm). Below these sections, there's another section labeled 'Camera 04' (Live View, Playback, Two-way Audio, PTZ, Alarm) and 'Camera 01' (Live View, Playback, Two-way Audio, PTZ, Alarm). At the bottom, there's a 'From:' field with a redacted value.