

Dear Valued Partner:

On April 23, 2018, the Hikvision Security Response Center (HSRC) received a report from two security researchers of an "Insecure Cookie Handling" vulnerability in Hik-Connect.com. The vulnerability has been resolved through a cloud platform patch; there is no need for Hikvision customers to install a patch or update their mobile application.

When the HSRC received the report, it immediately checked all cloud service platforms and confirmed that only "Hik-Connect.com" was affected. All updates to the cloud platform were completed by 2 p.m. on April 24, 2018. Hikvision is not aware of any exploitation of this vulnerability.

HSRC would like to thank Vangelis Stykas and George Lavdanis, the security researchers who reported the vulnerability to the HSRC, for working with us and coordinating a vulnerability disclosure to protect our customers.

As always, Hikvision welcomes security researchers to work with us to follow the responsible disclosure process that helps protect our customers, end users, and the Internet at large.

Should you have any questions or concerns, please contact our North American cybersecurity team at [security.usa@hikvision.com](mailto:security.usa@hikvision.com), or your Hikvision sales representative.

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